

High Volume FLOW/IMAGEQUIX Shipping Guide

This new high volume shipping guide reflects our current 2021 shipping challenges with our courier providers.

To receive your 2-day complimentary shipping, you must have a minimum invoice of \$20.00. All orders below the minimum invoice amount will have to pay a flat rate as per our shipping guidelines. To view the specific ship days that are set up as complimentary, please login to www.ordertracking.technicare.com If you require a specific shipping day, please call us and we can arrange that for you.

Additional days will be charged as per our [shipping guideline](#).

Drop Ship Letter Rate \$7.95 (CAN): This service is designed for smaller print orders that can be sent in sturdy cardboard mailers up to a maximum print size of 8"x12" and/or 500gr. This service is our most economical, but Letter Rate Service is not traceable, and it does not include our Delivery Guarantee. Cost for reprinting orders that fail delivery falls on the studio. The delivery time is approximately 2 to 21 business days.

Drop Ship Trackable \$13.00: This service is designed for smaller print orders that can be sent in sturdy cardboard mailers up to a maximum print size of 8"x12" and/or 500gr. Please reach out to customer service to have this set up.

Drop Ship Parcel Rate \$14.95: (up to a max. of 5 boxes) If you choose this service, we will ship your orders direct to your client's address.

* Oversized charges will apply for items 24x36 and larger

Drop Ship Multiple Pieces: (6 boxes plus) Flat Rate of \$50.00 in addition to the drop ship parcel rate of \$14.95.

Shipment Return, Address Change or Unclaimed by Receiver Fee: \$15.95: This fee will be added to your invoice along with the additional cost to ship.

When possible, items will be combined to limit the oversize fees at time of billing.

When orders need to be shipped on an Express Service, then all regular charges for Express Shipping will apply. Express Shipping rates are based on size, weight, and value. See Express Rates Shipping Guide.

Seasonal Daily Shipping is available upon request. Please contact customer service to have this service arranged. When we ship daily, we will charge the subsidized flat rate on the non-scheduled shipping days.

Pricing is subject to change without notice